Global Classroom High School Program:
Frequently Asked Questions

Spring 2024
January 16 – May 10
Updated: November 20, 2023

Q. What is the Global Classroom High School Program?
A. Through the Global Classroom High School Program, high school students outside the United States can register to take college-level courses, for which they will receive college credit upon their successful completion.

Q. What is the language of instruction for the courses?
A. The language of instruction is English.

Q. Will students receive college credit from these courses?
A. Yes. All online learning courses at the college are fully accredited and are taught by Hudson Valley Community College faculty. Credits can be applied to Hudson Valley Community College programs or transferred to most four-year colleges and universities in the United States. Additionally, depending on the school, students may be able to transfer fifteen (15) credits or more.

For example, Humanities courses can be applied to many types of degrees, such as Education, Psychology and Sociology. Science courses can be applied to degrees in STEM, such as Biology, Chemistry and Engineering. Business courses can be applied to degrees such as Business Administration, Entrepreneurship and Marketing. Health Sciences courses can be applied to degrees such as Health Information Management and Technology, Nursing and Nutrition.

Q. What is the cost for enrolling in a course through the Global Classroom High School Program?
A. To make certain that this opportunity is accessible to as many high school students as possible, during the spring of 2024, students can enroll in courses for only $70.00 (USD), per credit hour! After the student is registered, they will receive a bill, which can then be paid securely online using Discover, Master Card or Visa.

Q. Will students need to purchase course materials?

   A. No. All of the courses use free Open Educational Resources (OER), which will be available online. Therefore, students will not need to purchase or receive course materials!

Q. How will instruction for these courses be delivered?

   A. These courses will be delivered all online.

Q. Do I have to be available at a certain time each day to take the course?

   A. No. All the courses in the Global Classroom High School Program are being taught asynchronous, which means that students can access all the course (e.g., materials, assignments, and lectures) at any time. This allows students to complete their coursework when it is convenient for them.

Q. How does online learning work at Hudson Valley Community College?

   A. The college uses the Brightspace Learning Management System (hereafter "Brightspace") to deliver its online courses.   A Learning Management System is software that allows for course development and delivery via the internet. Students access Brightspace through the internet.

Q. Will an online course appear differently on my Hudson Valley Community College transcript, compared to a traditional classroom course?

   A. No. There is no difference on your transcript between an online course and a traditional classroom course.

Q. How do students register for courses with the Global Classroom Program?

   A. The student submits the completed Student Registration Information Form (SRI) to their school administrator (i.e., Principal, Counselor, Advisor), electronically, for their signature, to verify that they are enrolled in high school and that the course that they have selected are appropriate for them.

   - The student submits the completed Student Record Information Form to their school administrator (i.e., Principal, Counselor, Advisor), electronically, for their signature, to verify that they are enrolled in high school and that the course that they have selected are appropriate for them.
     - Please note that students must provide a personal email address on the Student Record Information Form, that will be used to send them a Welcome Message after their registration is complete.
   - Students who do not have a Social Security Number issued by the United States government, will also need to complete the last page of the SRI, the Social Security Number Acknowledgement/Refusal Form, to avoid a hold on their records.
   - The school administrator then forwards the completed Student Registration Information Form, to the college's Registrar's Office at Registrar@hvcc.edu, copying the Office of Global Initiatives, at Global@hvcc.edu.
   - The deadline to submit a completed Student Record Information Form is January 4, 2024.
   - Once the completed Student Record Information Form is received by the Registrar's Office, it will be processed for registration.
   - Once a student is registered for at least one class, they will receive a "Welcome Message" with additional instructions.

Q. Do students need a Hudson Valley Community College username and password login to their courses?

   A. Yes. After submitting their SRI, students will receive information regarding scheduling a brief Zoom Meeting, to receive their username and password.

Q. What technology do students need to have access to?

A. Students will need access to a computer with an internet connection that meets certain minimum requirements. Please be advised that not all of Brightspace's features and functionalities are supported on mobile devices. Students will still need access to a computer to take an online course. Information regarding the system and browser requirements can be found at: https://hvcc.teamdynamix.com/TDClient/1967/Portal/KB/ArticleDet?ID=133146

Q. What type of technical support is available for students in the Global Classroom Program?

A. Technical support is available through the Distance Learning helpdesk by phone, 8:00 AM - 5:00 PM (Eastern), Monday – Friday (replying to questions as they arrive) as well as by email at dlhelp@hvcc.edu.

- After 5:00 PM and on weekends, students can contact the Open SUNY Helpdesk by phone. User support is ongoing and responses are generally within 24 hours or less. System level concerns are addressed immediately, with support tickets to Brightspace created if necessary.

Q. If these courses are online, will the students have opportunities to interact with their instructors?

A. Yes. All the instructors will have virtual office hours, so that students can meet with them. Additionally, if students are unavailable to meet with their instructors during their scheduled virtual office hours, instructors are available by appointment.

Q. Will students receive an Identification Card from Hudson Valley Community College?

A. Yes. After students are registered for courses, they will be asked to submit a digital photo. The college will then issue each student a digital Hudson Valley Community College Global Classroom Identification Card. It is recommended that the photo is sent as a 72dpi JPG.

- **Please note that only the student may appear in the photo.**

Q. Is there a registration deadline?

A. Yes. A completed and signed SRI must be electronically received by the college no later January 4, 2024.

Q. Other than the registration deadline, are there any other dates that students should be aware of?

A. Yes. Students should review the **Spring 2024 Registration Calendar**, to make sure that they are aware of all relevant dates.

For questions regarding the Global Classroom High School Program, please contact:

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To view additional information regarding the Global Classroom High School Program, please visit:
https://www.hvcc.edu/programs/highschool/global-classroom/index.html